



WE ARE TEMPORARILY MOVING

We are excited that our offices are going through a major renovation and expansion starting December 11, 2023.

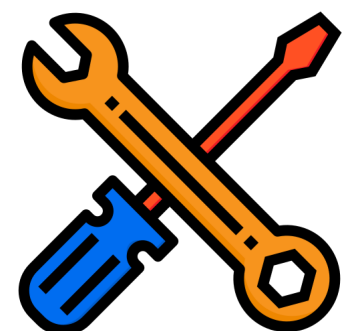
Unfortunately, this requires all of our staff and our head office reception to temporarily relocate for 7 months.

Our daily operations will be running as usual. Our reception is relocating to the Community Centre at 155 Queen Street N. and with the same hours for reception **Monday to Friday 9 a.m. to 4 p.m. and closed for lunch from 12 noon to 1 p.m.**

However, this temporary location is not conducive to a lot of public traffic.

We encourage residents not to visit our head office in person and to follow these procedures:

- **GENERAL INQUIRIES** – email info@vpch.com or call 905-527-0221
- **RENT** – Residents that typically pay in-person should pay using one of the following alternate methods:
 - **Pre-Authorized Withdrawal** – automatically have your rent payment withdrawn from your account on the 1st of each month. Forms to sign up for pre-authorized withdrawal are available on our website or by calling 905-527-0221 or emailing info@vpch.com
 - **Online/telebanking/at the teller** – pay through your bank; payee is *Victoria Park Community Homes*; call our office for your account number
 - **Money Order/Cheques or Post Dated Cheques** – can be left in drop/mail box at head office
- **MAINTENANCE** –
 - **To report an emergency**, please use our emergency line: **905-527-0221 or 1-866-780-7275**
 - **Report all other maintenance requests** through our website www.vpch.com click on the icon in the upper right corner



We thank you for your patience during this construction period.